

Product Notice

September 24, 2014

Subject: Fig. 918 Clock Gauge with Alarm with Drop Tube Float

This notice is from Morrison Bros. Co. to all distributors, purchasers, installers, and anyone who currently owns and/or operates the Morrison Bros. Co. Fig. 918 Clock Gauge with Alarm with the drop tube float. This notice does not apply to standard float models.

If you purchased, own, or operate a Morrison gauge, with the part number shown below, please read this notice.

918---0400 AG	918---2000 AG	918---2000AGEVR	918C--0400 AG
918C--2000 AG	918C--2000AGEVR	918CBSP0400 AG	918CF-0400 AG
918CF-2000 AG	918CF-2000AGEVR	918F--0400 AG	918F--2000 AG
918F--2000AGEVR	918FT-0400 AG	918FT-2000 AG	918MEB0400 AG
918MEFT2000 AG	918MEFT400 AG	918MEF0400 AG	918MEF2000 AG
918MEF2000AGEVR	918METT2000 AG	918MET0400 AG	918MET2000 AG
918MET2000AGEVR	918T--0400 AG	918T--2000 AG	

It has become known to Morrison Bros. Co. that, during operation, the Fig. 918 Clock Gauges with the drop tube float (see picture below), may stick as the float moves up or down on the liquid level. Based upon field reports and in-house testing, we believe that this sticking concern is an extremely isolated issue and, if present, becomes evident during the initial usage of the gauge. Therefore, if you sold, installed, or operate one of the gauges listed above and you experienced sticking during the first few liquid transfers into or out of your tank, you can return the gauge to Morrison Bros. Co. for a no charge repair.

To return a gauge for repair, please contact our customer service department at (800) 553-4840 or custserv@morbros.com. We will provide you with a Return Material Authorization number and a UPS account number which you can use for the return shipping.

Morrison products are sold through authorized distributors. We must ask our distributors to forward this notice to any of their customers who purchased one of the gauges listed above.


Rick Zillig
Director QCCS

